



Nondiscrimination Notice

SERVICES

Capitol Dental Care and our network providers must treat you fairly. We must follow state and federal civil rights laws. We cannot treat you differently in any of our services or programs because of your race, color, age, disability, national origin, or sex.

All members have a right to know about and use our programs and services. We give free help when you need it, including sign language interpreters; spoken language interpreters for non-English languages; written materials in other languages, braille, large print, audio, and other formats.

If you need any of the services listed above, please contact:

CDC Customer Service
(503) 587-7162 (TDD/TTY 711)

GRIEVANCES

If you feel that CDC has not treated you fairly, you may file a written grievance by mail or fax:

Attn: Grievance Manager
3000 Market St. NE, Suite 228
Salem, OR 97301-1806
Fax: (503) 581-0043

If you need help filing a grievance, please call:

CDC Customer Service
(503) 587-7162 (TDD/TTY 711)

CIVIL RIGHTS VIOLATIONS

You also have the right to file a civil rights complaint with the U.S.

Department of Health and Human Services Office for Civil Rights:

Web: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Call: (800) 368-1019,
(800) 537-7697 (TDD)

Mail: US Dept. of HHS
Office for Civil Rights
200 Independence Ave SW
Room 509F, HHH Bldg
Washington, DC 20201

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>

ATTENTION: Free translation services are available if you need them. Call (503) 587-7162 (TDD/TTY 711)

ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al (503) 587-7162 (TDD/TTY 711)

注意：如果您說中文，可得到免費語言幫助服務。請致電 (503) 587-7162（聾啞人專用：711）

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Gọi (503) 587-7162 (TDD/TTY 711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화(503) 587-7162 (TDD/TTY 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong (503) 587-7162 (TDD/TTY 711)

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. (503) 587-7162(текстовый телефон: 711).

فہنالك العربیة، ت تحدثك انت إذا بت ندیه اتصل مجاناً لك متاحة لغوية مساعدة خدمات 711: ال نصي الهاتف ف (503) 587-7162 ب رقم

ATANSYON: Si ou pale Kreyòl Ayisyen, nou ofri sèvis gratis pou ede w nan lang ou pale a. Rele nan (503) 587-7162 (moun ki itilize sistèm TTY rele : 711)

ATTENTION : si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au (503) 587-7162 (TDD/TTY 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: (503) 587-7162 (obsługa TTY: 711)

ATENÇÃO: Caso fale português, estão disponíveis serviços gratuitos de ajuda linguística. Telefone para (503) 587-7162 (TERMINAL: 711)

ATTENZIONE: Se parla italiano, sono disponibili per lei servizi gratuiti di assistenza linguistica. Chiamare il numero (503) 587-7162 (TDD/TTY 711)

注意：日本語をご希望の方には、日本語サービスを無料で提供しております。(503) 587-7162（TTY、テレタイプライターをご利用の方は711）までお電話ください。

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzenzdienste zur Verfügung. Rufen sie (503) 587-7162 (TDD/TTY 711)

می صحت فارسی به که صورتی در ت وجه بر ای رایگان صورت به ترجمه خدمات ک نید، (503) (بگ پریدت ماس با است موجود شما 587-7162 (TDD/TTY 711)